



Bank Shinhan Indonesia

User Manual

BI-Fast Transfer

March 2023

A. BI-Fast Transfer

Instant IDR remittance (real-time) between BI-Fast participating banks.

Service Hour

Service available 24 Hours x 7 days (including holidays).

Transaction Limit

- **Transaction limit:** Min. IDR 10.000, Max. IDR 250.000.000
- **Daily limit:** Max. IDR 250.000.000

Transaction Fee

- Free during promotion period. Terms and condition regarding promotion as stated on www.shinhan.co.id/promotion.
- IDR 2.500/transaction after promotion ended.

BI-Fast Transfer Methods

- Transfer to the recipient's Proxy Address
- Transfer to the beneficiary's Account Number

BI-Fast Proxy Features

- Register Proxy
- Suspend Proxy
- Activate Proxy
- De-register Proxy
- Port Proxy

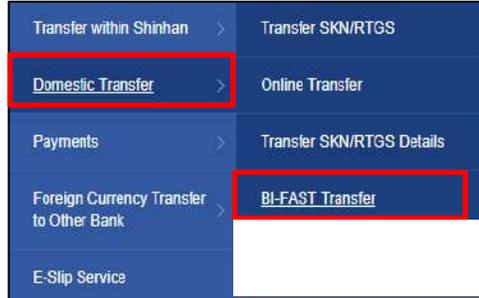
Transaction Receipt

- Customer will be provided with transaction receipt :
 - See transaction receipt at e-Slip menu at anytime
 - Or download and print the e-Slip

B. How to do BI-Fast Transfer

1. Access Menu :

Transaction → Domestic Transfer → BI-Fast Transfer



2. Input data for BI-Fast transfer

- Choose debit account
- Input transfer amount
- Choose Input Proxy ID/ Input Account Number
- Input Beneficiary Proxy ID (Cellphone No/ Email) / Account number
- Input Note (Optional)
- Choose Transaction Purpose, then Click “Next Step”

BI-FAST Transfer

- One time transfer limit : IDR 250.000.000 (Individual)
- One day transfer limit : IDR 250.000.000 (Individual)

1. Input information 2. Verify and process 3. Completed

Debit Information

+ Debit Account: 700-000-609533 (IDR-Tabungan Shinhan)
Available Balance: IDR 68.101.023,00

+ Transfer Amount: IDR 150.000

Credit Information

+ Beneficiary Account: Input Proxy ID: 626992022002

Note (if any):

Transaction Purpose: Purchase

Next Step

3. Confirmation screen

- Make sure the data is correct.
- Input the OTP code, then click “Next Step” to continue transaction

BI-FAST Transfer

- One time transfer limit : IDR 250.000.000 (Individual)
- One day transfer limit : IDR 250.000.000 (Individual)

1. Input information | **2. Verify and process** | 3. Completed

Debit Information

Debit Account	700-000-809538
Transfer Amount	IDR 150.000,00
Fee Information	Free 10 transaction fee this month (10 transaction(s) are left)

Credit Information

Bank Code/Receiving bank	PDLPIDJ1 / BPD LAMPUNG
Beneficiary Account	380-030-40990000
Beneficiary Name	ANDINI TIARA
Beneficiary Proxy Address	628992022002
Note (if any)	
Transaction Purpose	Purchase

OTP token password

[Previous Step](#) [Next Step](#)

4. Transaction Status

BI-FAST Transfer

- One time transfer limit : IDR 250.000.000 (Individual)
- One day transfer limit : IDR 250.000.000 (Individual)

1. Input information | 2. Verify and process | **3. Completed**

Transaction is Successful

[Continue transaction](#) [Account Transaction Details](#) [E-Slip Service](#)

- Internet Banking will provide E-slip for successful transaction. Please follow this step to get the E-slip:

Transaction → E-slip → Trx Type : BI-Fast Transfer → click Inquiry
 Click on **“Certificate of transaction”** on your transaction to show the E-slip

E-Slip Service

- Inquire Domestic transfer result of the past one month
- Top Up & Online Payment

Inquiry conditions

Trx. Type	BI-FAST Transfer
Select Range	23/02/2023 <input type="text"/> ~ 08/03/2023 <input type="text"/> Two Weeks

Inquiry

Inquiry Date	Total Count
	0

Trx. Date	Transaction time	Currency	Transaction Amount	Confirmation Slip
27/02/2023	11:16:44	IDR	123.123,00	Certificate of transaction

List

- Below the E-slip for your transaction

Transaction Receipt

(For customer)

Inquiry Date : 27/02/2023 11:16:44

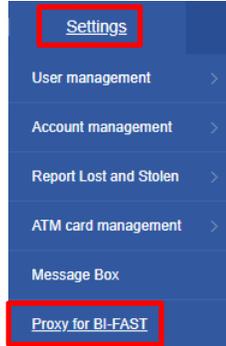
Trx.Date	27/02/2023
Transaction time	11:16:44
Transaction Type	BI Fast
Source Account	700-000-751240
Destination Bank	BANK DUMMY
Destination Account	000-000-12345
Destination Account Name	TEST USER NAME
Amount	123.123,00
Fee	2.500,00
Total Amount	120.623,00
Transaction Purpose	Others
Remark	asdfasdf
Reference Number	20230227MEEKIDJ101000300000003

Transaction Success
 Thank you for using internet banking of Bank Shinhan Indonesia

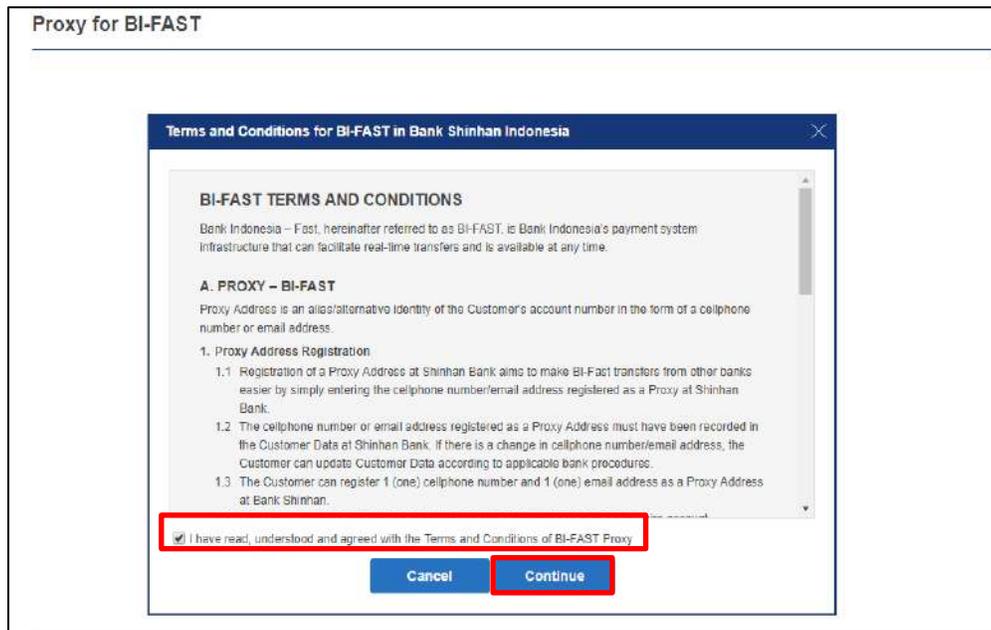
C. How to do Register Proxy

1. Access Menu :

Settings → Proxy for Bi-Fast



2. System will show Terms & Condition for Proxy for BI-Fast. Please check box to continue transaction.



3. Add new Proxy
Click "Add New Proxy"

Proxy for BI-FAST

Proxy Information

Proxy	Name	Bank	Linked Account	Status
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Add new Proxy

4. Setting Proxy screen
 - Choose Linked account.
 - Choose Proxy (Cellphone/ Email)
 - Input the OTP code, then click "Register" to continue registration

Proxy for BI-FAST

Proxy

Linked Account: 116-000-9432(DDR-Tabungan Shinhan)

Proxy: USER01@MAIL.COM

OTP token password: Enter 6 characters

Previous Register

5. Registration Successful
Proxy registration process is completed. Click CONFIRM button.

Proxy for BI-FAST

Proxy

Linked Account: 116-000-9432(DDR-Tabungan Shinhan)

Proxy: 6281239902881

OTP token password:

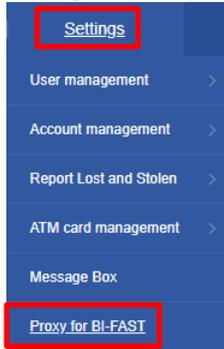
Previous Register

Proxy registration is successful.

Confirm

D. How to do Suspend Proxy

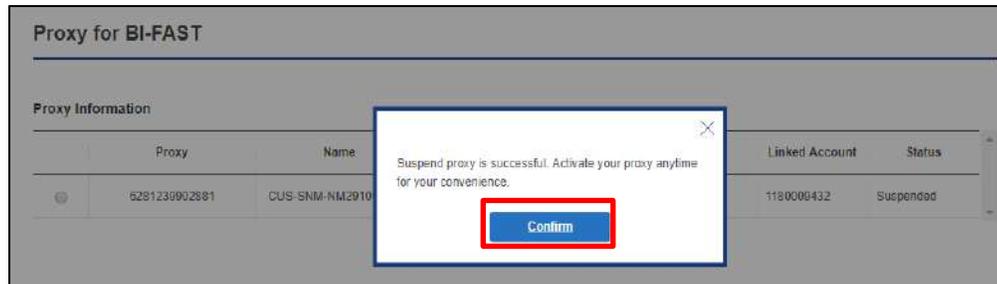
1. Access Menu :
Settings → Proxy for Bi-Fast



2. BI-Fast proxy list Screen
 - Click the Proxy Address that you want to suspend.
 - Input OTP Token Password.
 - Click SUSPEND button.



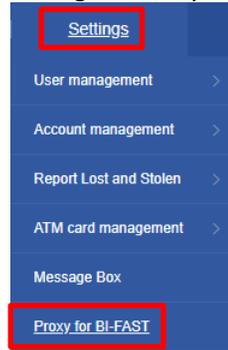
3. Suspend Proxy Successful
Proxy suspension process is completed. Click CONFIRM button.



E. How to do Activate Proxy

1. Access Menu :

Settings → Proxy for Bi-Fast



2. BI-Fast proxy list Screen

- Click the Proxy Address that you want to Activate.
- Input OTP Token Password.
- Click Activate button.



3. Activate Proxy Successful

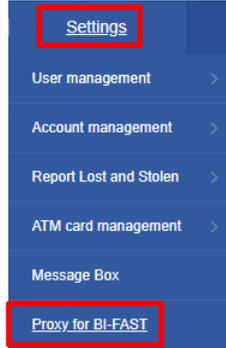
Proxy activation process is completed. Click CONFIRM button.



F. How to do de-Register Proxy

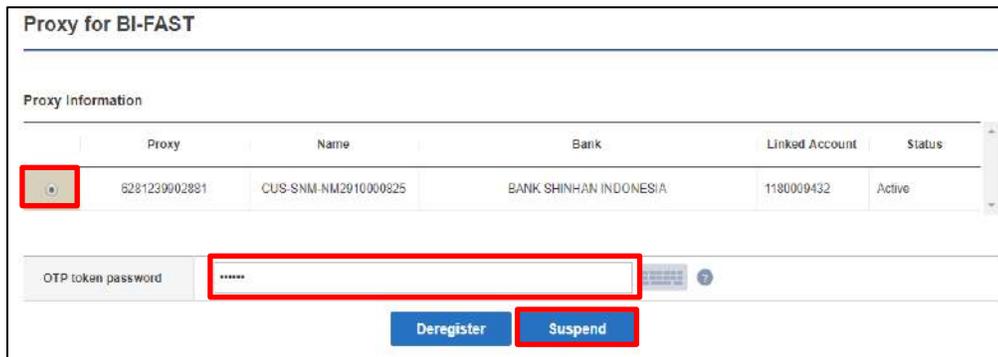
1. Access Menu :

Settings → Proxy for Bi-Fast



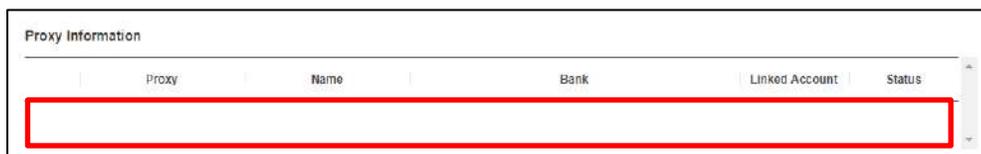
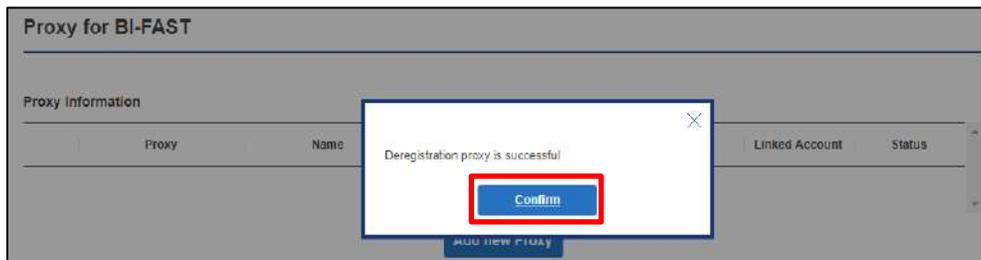
2. BI-Fast proxy list Screen

- Click the Proxy Address that you want to de-register.
- Input OTP Token Password.
- Click Activate button.



3. De-registration Proxy Successful

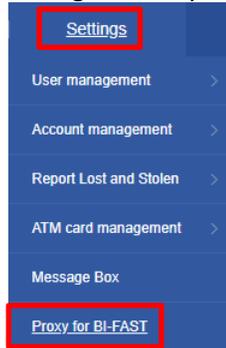
Proxy de-registration process is completed. Click CONFIRM button.



G. How to do Port Proxy

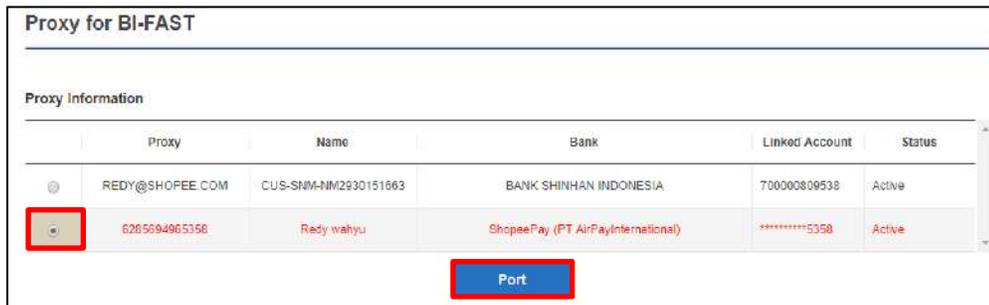
1. Access Menu :

Settings → Proxy for Bi-Fast



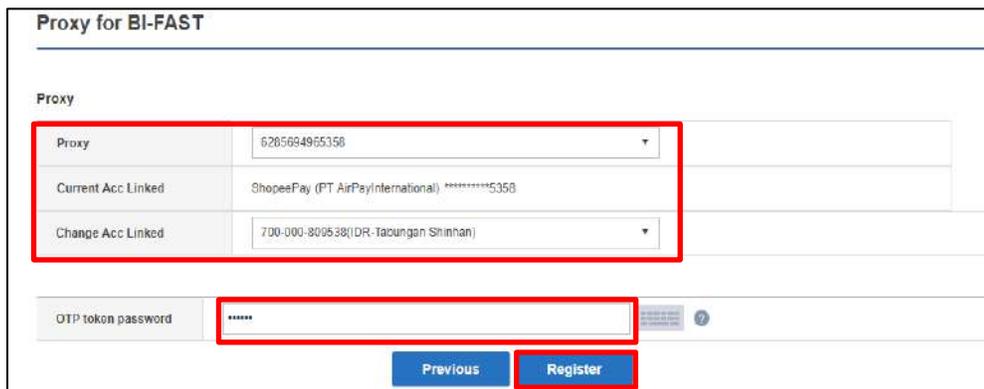
2. BI-Fast proxy list Screen

- Click the Proxy Address in other bank that you want to set as Shinhan Proxy ID.
- Click Port button.

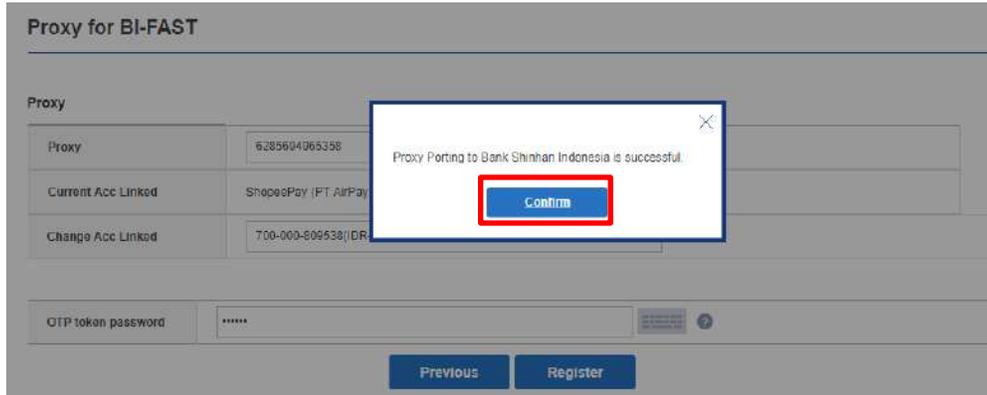


3. Port Proxy Screen

- Choose Proxy that you want to port (mobile phone/ email)
- Choose Change Acc Linked to your designated Shinhan IDR account.
- Input OTP Token password.
- Click REGISTER button to proceed with Porting.



4. Port Proxy Successful
Proxy porting process is completed. Click CONFIRM button.



Proxy information

Proxy	Name	Bank	Linked Account	Status
6285694985358	Redy wahyu	BANK SHINHAN INDONESIA	700000809538	Active
REDY@SHOPEE.COM	CUS-SNM-NM2930151663	BANK SHINHAN INDONESIA	700000809538	Active
